Backup Google Chat data to Vaultastic Active Store

Overview

- Google Chat is used by organizations for internal communications. Google Chat data carries important conversations and documents which need to be frequently archived.
- Using the LegacyFlo Googlechat-Vaultastic4 request type, you can now archive Google Chat conversations into emails (https://docs.mithi.com/home/structure-of-emails-generated-from-teams) which are saved on the Vaultastic Active Store.

Step 1: Getting access to the Google Chat data

Step 2: Prepare the Vaults on the Active Store

- Each LegacyFlo request will upload data from a data file to a target vault on the Active Store
- Using the Admin Panel (https://docs.mithi.com/home/vaultastic-admin-guide),
  - Create the vaults (https://docs.mithi.com/home/how-to-provision-users-in-vaultastic), if not present
  - Change the target vault access to Self Service (https://docs.mithi.com/home/how-to-manage-users-access-to-their-vaultastic-accounts-and-other-features) (Make sure that you remove the access after the migration is over to avoid extra charges)
  - Set the password for the vault.

Step 3: Submitting LegacyFlo requests

Once the preparation is done, you can start the migration by submitting migration requests to LegacyFlo (https://docs.mithi.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application).

The request type to be used is **Googlechat-Vaultastic4**.

> **Note**: This step has to be executed for each mailbox to be migrated.

The source parameters for the request are as follows:

Source Information

FIELD NAME	DESCRIPTION	SAMPLE VALUE
User ID	User id on M365 domain whose data needs to be retrieved (Note: The id should not contain the domain name.)	"john"
Domain	Source domain on M365	"baya.com"
Operation Type	There are two options to choose from 1. Direct Message 2. Space If you choose **Direct Message**, all the Google Chat one on one chats for the user will be retrieved. If you choose **Space**, all the Google chats for the user in the Spaces will be retrieved.	Space
Include JSON Response	By default, all chat communications are converted to email in the HTML format and any documents shared are attached to the mail. The Include JSON Response option should be enabled if you wish to add the RAW JSON returned by the API as an additional attachment.	

Filter Information

FIELD NAME	DESCRIPTION	SAMPLE VALUE
Since (DD-MMM-YYYY)	If this field is left blank, all the communications of the user till one day before the date specified in the Before field will be retrieved. If this field has a valid input, then all communications since the date specified will be retrieved.	"31-JAN-2022"
Before(DD-MMM-YYYY)	If this field is left blank, all the communications from the date specified in the Since field till the date prior to the date when the execution starts will be retrieved. If the field has a valid input, all communications till a day prior to the date specified will be retrieved.	"31-MAR-2022"

Destination Information

FIELD NAME	DESCRIPTION	SAMPLE VALUE (TO UPLOAD TO VAULTASTIC4)
User ID	The user id on the destination Vaultastic 4 server. (Note: The id should not contain the domain name.)	"john.smith" (To upload data to john.smith@baya-com.vaultastic.com)
Domain	Destination domain on Vaultastic 4	"baya-com.vaultastic.com"
Password	Password of the user on Vaultastic 4	**Note:** Passwords cannot contain special characters mentioned in the list given here (https://docs.mithi.com/home/how-to-secure-vaultastic-account-access-using-password-policies). Update the password before submitting the request.
Server	Hostname for the domain on Vaultastic 4	"baya-com.vaultastic.com"

Step 4 (optional): Submitting multiple LegacyFlo requests to backup data for multiple users

To upload multiple jobs using a CSV, create a CSV file (https://docs.mithi.com/home/how-to-submit-multiple-data-migration-requests-in-legacyflo-application#create-a-csv-for-defining-multiple-requests) with a list of all the users and other details required to upload data.