

SkyConnect Usage Dashboard

Table of Contents

[Overview](#)

[Domain Dashboard](#)

[Domain Selection](#)

[Summary Section](#)

[Domain User Counts Section](#)

[Domain Login Counts Section](#)

[Domain Storage Section](#)

[User Dashboard](#)

Overview

- The SkyConnect Usage dashboard is a quick way to get the overall usage details of your SkyConnect domains & users.
- The dashboard has two components - a domain dashboard and a user dashboard.
- To access the dashboard, navigate to the Admin Panel and click on the Dashboard link in the top right corner. The dashboard application will be launched in a new tab.

Domain Dashboard

The domain dashboard is made up of multiple sections as described below.

Domain Selection

1. In the top right corner of the dashboard, you will see a domain selector.
2. By default, the first domain in your organization will be selected.
3. Use the drop-down list to change the domain.

Summary Section

1. General Stats
 1. The number of SkyConnect users on the latest date of data collection. Clicking on the value will give the list of SkyConnect users in the right pane.
 2. The number of Other mailing systems users on the latest date of data collection. Clicking on the value will give the list of Other system users in the right pane.
 3. The number of Active SkyConnect users in the month of the latest date of data collection. Active users are those users who have logged into their SkyConnect accounts using desktop/mobile/web client

(BayaV4). Clicking on the value will show the login counts for each active user on the right side.

2. Login Counts

1. The total number of IMAP logins on the latest date of data collection. This count is the total number of IMAP logins across all users of the domain. This includes the IMAP logins for the desktop/mobile and web mail client Baya V4. The count includes IMAP and IMAPS logins.
2. The total number of POP logins on the latest date of data collection. The count includes POP and POPS logins from desktop/mobile clients.
3. The total number of IMAP requests generated by Baya V4 login on the latest date of data collection.

3. Storage

1. The domain storage on the latest date of data collection. Clicking on the value will show the per-user breakup of the storage used in the right pane.

Domain User Counts Section

1. Month selector - a month selector on the right side of this section allows you to select the month and year.
2. This section has a table that gives the total SkyConnect, Other System, and Active Users for each day of the month
3. Clicking on any of the values for any day will show the details in the right pane

Domain Login Counts Section

1. Month selector - a month selector on the right side of this section allows you to select the month and year.
2. A table that gives the login counts for each day of the month.
 1. The IMAP logins for each day include all logins for IMAP and IMAPS protocol. IMAP requests are generated by desktop/mobile clients as well as the web client Baya V4
 2. The POP logins for each day include all logins for POP and POPS protocols. POP requests are generated by desktop/mobile clients.
 3. The IMAP logins that are generated by Baya V4.

Domain Storage Section

1. Month selector - a month selector on the right side of this section allows you to select the month and year
2. A table that gives the domain storage in GB for each day of the month
3. Clicking on any value will show the breakup of the storage used for each mailbox

User Dashboard

1. **A user selector** - select the user for whom details have to be shown
2. The **User Summary Section** will show the general stats of the user such as User name, Mail System, and Account Status
3. **User login count**

1. Month selector
2. A table containing the login counts and the login timings for each day

4. **User Storage**

1. A month selector
 2. A table containing the storage & mail counts for each day of the month.
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