Step 2: Set DNS

1. Verify if Zimbra server connects successfully to Vaultastic connector on port 25.

   To confirm the connectivity, use the Telnet command as mentioned below.

   ```
   telnet o365-v4.vaultastic.com 25
   ```

2. On successful connection to the Vaultastic server, you will receive a message as shown below

   ```
   Connected to o365-v4.vaultastic.com.
   Escape character is '^]'.
   220 archive ESMTP Postfix-VaultasticConnector
   ```

3. If you could not connect to Vaultastic server successfully, an error message will be displayed on the screen as shown below

   ```
   o365-v4.vaultastic.com: Unknown host
   ```

4. Possible causes are

   - The DNS Lookups option is disabled. The DNS Lookups option is displayed under the MTA tab of the admin console or with zmprov.

   - DNS service is missing on Zimbra server

   In above cases, Zimbra uses /etc/hosts, based on the entries on the "hosts" line in /etc/nsswitch.conf file

   To resolve this add DNS entry for Vaultastic in the /etc/hosts file.

   Open the /etc/hosts file and enter the IP address of Vaultastic server as mentioned below

   ```
   {ip of vaultastic o365-v4.vaultastic.com} {domainprefix}.vaultastic.com
   ```

   To find out the IP address of Vaultastic server,

- Go to the site http://mxtoolbox.com/DNSLookup.aspx

- Type o365-v4.vaultastic.com in the DNS Lookup box.