

# Difference between SpamTitan and Trend HES

## Protection

	SpamTitan	Trend HES
Spam protection	<ul style="list-style-type: none"> <li>• 99.9% spam detection</li> <li>• Reputation based scanning</li> </ul>	<ul style="list-style-type: none"> <li>• 99.9% spam detection</li> <li>• Reputation based scanning</li> </ul>
False positives	<ul style="list-style-type: none"> <li>• 0.003% false positives</li> </ul>	<ul style="list-style-type: none"> <li>• 0.003% false positives</li> </ul>
Virus protection	<ul style="list-style-type: none"> <li>• 100% protection guarantee</li> </ul>	<ul style="list-style-type: none"> <li>• 100% protection guarantee</li> </ul>
Malware/Ransomware protection	<ul style="list-style-type: none"> <li>• 100% protection guarantee</li> </ul>	<ul style="list-style-type: none"> <li>• 100% protection guarantee</li> </ul>
Performance	<ul style="list-style-type: none"> <li>• 2-10 secs delivery</li> </ul>	-

## Hosting

	SpamTitan	Trend HES
Data Center	<ul style="list-style-type: none"> <li>• AWS</li> </ul>	<ul style="list-style-type: none"> <li>• Own</li> </ul>
Data Center location	<ul style="list-style-type: none"> <li>• India</li> </ul>	<ul style="list-style-type: none"> <li>• Outside India</li> </ul>
Back to back support to Mithi	<ul style="list-style-type: none"> <li>• Direct OEM support</li> <li>• Mithi Customer Account Manager</li> </ul>	<ul style="list-style-type: none"> <li>• Via distribute and general helpdesk</li> </ul>
Uptime SLA	<ul style="list-style-type: none"> <li>• 99.9% uptime guarantee</li> </ul>	-
Performance SLA	<ul style="list-style-type: none"> <li>• 2-10 secs delivery time guarantee</li> </ul>	-

## Domain level controls

	SpamTitan	Trend HES
Domain level whitelist/blacklist	Yes	No
Quarantine Management	Yes	Yes
Mail Trace	Yes	Yes

	SpamTitan	Trend HES
Data leak prevention	Yes	Yes
Add user-level exceptions to domain defaults	Yes	No
Reports	Reports can be exported as CSV / XLS	No export available

## User-level control

	SpamTitan	Trend HES
Daily digest	Yes <ul style="list-style-type: none"> <li>• Once a day</li> <li>• Domain admin can generate the latest report anytime</li> <li>• User wise configuration possible</li> <li>• Outgoing mails included</li> </ul>	Yes <ul style="list-style-type: none"> <li>• 3 times a day</li> <li>• Not available for Outgoing</li> <li>• Separate notifications need to be configured for Virus, High-risk attachments scanning</li> </ul>
Ability to release mail	Yes	Yes
Blacklist/whitelist management	Yes	Yes