

Domain Group Admin Controls

Overview

On Spam Titan, every organization is mapped to a Domain Group. Each Domain Group will have an admin which will allow you to manage all the domains in your organization.

Using the Domain Group Console on SpamTitan, you can do the following:

- Define user wise exceptions to the domain policies
- Quarantine store management
- Generate reports
- Manage group whitelists/blacklists

Login to Admin console

To login to the Domain Group Console

1. Enter the URL [mx1.mithi.com](http://esg1.mithi.com/) (<http://esg1.mithi.com/>) in your browser
2. In the **Email Address** box, enter the email id for the Domain Group Admin shared with you on email.
3. If you are login for the first time or have forgotten your password?
 - Click the **Forgot password** link
 - Enter your email id to receive the password
4. In the **Password** box, specify the password and click login

Anti- Spam (<http://docs.titanhq.com/en/694-user-policies.html>) User Policies (<https://docs.titanhq.com/en/694-user-policies.html>)

To bypass the domain defaults and add an exception for a user, you can use the User Policies console.

- [Edit a User Policy](https://docs.titanhq.com/en/759-edit-a-user-policy.html) (<https://docs.titanhq.com/en/759-edit-a-user-policy.html>)
- [Add a New User Policy](https://docs.titanhq.com/en/758-add-a-new-user-policy.html) (<https://docs.titanhq.com/en/758-add-a-new-user-policy.html>)

Filter Rules (<https://docs.titanhq.com/en/1007-filter-rules.html>)

To manage a domain's whitelists and blacklists, refer to the topics mentioned below.

- [Blocking and Allowing](https://docs.titanhq.com/en/1008-blocking-and-allowing.html) (<https://docs.titanhq.com/en/1008-blocking-and-allowing.html>)
- [Adding, Deleting & Importing to Block Lists](https://docs.titanhq.com/en/1009-adding,-deleting---importing-to-block-lists.html) (<https://docs.titanhq.com/en/1009-adding,-deleting---importing-to-block-lists.html>)
- [Adding, Deleting & Importing to Allow Lists](https://docs.titanhq.com/en/1010-adding,-deleting---importing-to-allow-lists.html) (<https://docs.titanhq.com/en/1010-adding,-deleting---importing-to-allow-lists.html>)

Quarantine Overview (<https://docs.titanhq.com/en/1135-quarantine-overview.html>)

User's complaining of missing mails, check through the Quarantine and release mail.

- [Managing Quarantine Email](https://docs.titanhq.com/en/1136-managing-quarantine-email.html) (<https://docs.titanhq.com/en/1136-managing-quarantine-email.html>)
- [Filtering Quarantine](https://docs.titanhq.com/en/1137-filtering-quarantine.html) (<https://docs.titanhq.com/en/1137-filtering-quarantine.html>)

- [Quarantine Reports \(https://docs.titanhq.com/en/1592-quarantine-reports.html\)](https://docs.titanhq.com/en/1592-quarantine-reports.html)

Reporting Overview (<https://docs.titanhq.com/en/1138-reporting-overview.html>)

Did not find a mail in the quarantine? The reports section will give you the entire mail flow details. Using this you will be able to see what happened to each mail for your domains. In addition you can also subscribe to some useful reports.

- [View Mail History \(https://docs.titanhq.com/en/1139-view-mail-history.html\)](https://docs.titanhq.com/en/1139-view-mail-history.html)
- [Managing Mail History \(https://docs.titanhq.com/en/1140-managing-mail-history.html\)](https://docs.titanhq.com/en/1140-managing-mail-history.html)
- [Generating Reports \(https://docs.titanhq.com/en/1161-generating-reports.html\)](https://docs.titanhq.com/en/1161-generating-reports.html)
- [Today's On-Demand Reports \(https://docs.titanhq.com/en/1197-today-s-on-demand-reports.html\)](https://docs.titanhq.com/en/1197-today-s-on-demand-reports.html)
- [Scheduling Reports \(https://docs.titanhq.com/en/1198-scheduling-reports.html\)](https://docs.titanhq.com/en/1198-scheduling-reports.html)
- [Archived Reports \(https://docs.titanhq.com/en/1207-archived-reports.html\)](https://docs.titanhq.com/en/1207-archived-reports.html)

Changing your Settings (<https://docs.titanhq.com/en/887-changing-your-settings.html>)

Need to change your password or enable 2 factor authentication? Refer to the topics below.

- [Changing your SpamTitan Password \(https://docs.titanhq.com/en/2478-changing-your-spamtitan-password.html\)](https://docs.titanhq.com/en/2478-changing-your-spamtitan-password.html)
 - [Two-Factor Authentication \(https://docs.titanhq.com/en/10744-two-factor-authentication.html\)](https://docs.titanhq.com/en/10744-two-factor-authentication.html)
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