

Product Specifications

Product Suite

Team collaboration

Secure File Share

Exception Handling on Freshdesk

Services

On-boarding consultations

Access

Web client support for popular browsers (<https://docs.mithi.com/home/ideolve-user-guide-for-desktop-users>)

Android and iOS mobile applications (<https://docs.mithi.com/home/ideolve-user-guide-for-mobile-users>)

Security

Secure Access

DLP (Data Loss Prevention) (<https://docs.mithi.com/home/dlp-data-loss-prevention-advanced-security-documents-ideolve#organization-level-controls>)

Integrations

Email (<https://docs.mithi.com/home/skyconnect-product-specifications#product-suite>)

Vaultastic (<https://docs.mithi.com/home/vaultastic-product-specifications>)

Freshdesk (<https://freshdesk.com/>)

Data Export

Publish notes (<https://docs.mithi.com/home/how-to-publish-notes-in-ideolve>)

Download attachments

Export note content (<https://docs.mithi.com/home/how-to-export-notes-in-ideolve>)

Usage limits

Attachment size	Maximum of 1GB
Attachment type	Any