

Product Specifications: Secure Email & Transactional Mail

ClrStream Inbound for Secure Mail Flow

Support for Multiple domains in a single organization
Spam Protection <ul style="list-style-type: none">• 99.9% spam detection• 0.003% false positives• Reputation based scanning
Virus Protection <ul style="list-style-type: none">• 100% virus protection guarantee
Ransomware and malware protection <ul style="list-style-type: none">• 100% malware protection
Performance <ul style="list-style-type: none">• 2-10 sec delivery
DDOS protection
DLP - Inbound protection (https://docs.mithi.com/home/data-leak-prevention-for-inbound-and-outbound-mail-flow-in-clrstream) <ul style="list-style-type: none">• Tag, encrypt, auto notification or auto bcc for all or selected recipients of domain.
Facility to trace incoming and outgoing mail
Quarantine management
End user spam digests <ul style="list-style-type: none">• Daily digests• Release mail from quarantine• Whitelist ids
Data center <ul style="list-style-type: none">• AWS• India Region

Back to back support to Mithi

- Direct OEM support
- Mithi Customer Account Manager

Uptime SLA

- 99.9% uptime guarantee

Domain level settings

- Domain level whitelist/blacklist
- Quarantine Management
- Mail Trace
- Data leak prevention
- Add user-level exceptions to domain defaults
- Reports

User level controls

- Daily digest
- Ability to release mail
- Blacklist/whitelist support

ClrStream Outbound for Transactional email

Secure connection to SMTP servers for relaying emails

Secure login to ClrStream Outbound Campaigns application

- Contact list management
- Email templates
- Campaign management

Contact list management

- Upto 5 separate email lists
- Bulk upload contacts
- Bulk delete contacts

Campaign Content management

- HTML or plain text mail
- HTML templates
- Attachments
- Reports

Mail delivery traces

- SMTP log analysis

Mail bounce and delivery reports

- Daily reports for bounced email
- Daily reports for successfully delivered email