

SkyConnect Product Specifications

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Product Suite

[Email](https://docs.mithi.com/home/skyconnect-product-specifications#email-application-specifications) (<https://docs.mithi.com/home/skyconnect-product-specifications#email-application-specifications>)

[Contacts](https://docs.mithi.com/home/skyconnect-product-specifications#contacts-application-specifications) (<https://docs.mithi.com/home/skyconnect-product-specifications#contacts-application-specifications>)

[Calendar](https://docs.mithi.com/home/skyconnect-product-specifications#calendar-application-specification) (<https://docs.mithi.com/home/skyconnect-product-specifications#calendar-application-specification>)

[Chat](https://docs.mithi.com/home/skyconnect-product-specifications#chat-application-specifications) (<https://docs.mithi.com/home/skyconnect-product-specifications#chat-application-specifications>)

[Cloud Storage](https://docs.mithi.com/home/how-to-manage-quota-or-storage-used-by-the-skyconnect-domain) (<https://docs.mithi.com/home/how-to-manage-quota-or-storage-used-by-the-skyconnect-domain>)

[Access across devices](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers>)

[Centralized administration](https://docs.mithi.com/home/how-to-use-the-admin-panel-of-skyconnect) (<https://docs.mithi.com/home/how-to-use-the-admin-panel-of-skyconnect>)

[Email archiving with Vaultastic](https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect) (<https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect>)

[Advance integrations with enterprise systems](https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#4-integration-with-in-house-application-servers-such-as-sap-hrms-erp-etc) (<https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#4-integration-with-in-house-application-servers-such-as-sap-hrms-erp-etc>)

[Co-existence solutions](https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#3-co-existence-setup) (<https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#3-co-existence-setup>)

Inbound and Outbound mail protection using [SecureMailFlow](https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect) (<https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect>)

Services

24/7 email and telephonic support

On-boarding consultations

Easy to use [data migration tools](https://docs.mithi.com/home/how-to-migrate-user-data-in-skyconnect) (<https://docs.mithi.com/home/how-to-migrate-user-data-in-skyconnect>)

Data residency regions

99.9% up-time guarantees

SkyConnect Security Shield (across all applications)

S/MIME Encryption

TLS server to server encryption

Secure access protocols

Forgot pass application with OTP support

Secure access via [password policies](https://docs.mithi.com/home/how-to-configure-password-policies-in-skyconnect) (<https://docs.mithi.com/home/how-to-configure-password-policies-in-skyconnect>), [account lockout](https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect) (<https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect>), [Captcha](https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect) for web client login page

Email application Specifications

Access

Secure and easy to use web client accessible from all popular [browsers](#)

(<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers>) and [various devices](#) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-email-application-with-various-devices>)

Secure IMAP and POP access from Desktop and Mobile clients (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers>)

Email application security

[SecureMailFlow](#) (<https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect>)

Support for Multiple domains in a single organization

Spam Protection

- 99.9% spam detection
- 0.003% false positives
- Reputation based scanning

Virus Protection

- 100% virus protection guarantee

Ransomware and malware protection

- 100% malware protection

DDOS protection

[DLP - Inbound protection](#) (<https://docs.mithi.com/home/data-leak-prevention-in-skyconnect#data-leak-prevention-for-the-inbound-mail-flow>)

- Tag, encrypt, auto notification or auto bcc for all or selected recipients of domain.

[Facility to trace incoming and outgoing mail](#) (<https://docs.mithi.com/home/how-to-track-mail-flow-using-logs-in-the-secure-mail-flow-console>)

[Quarantine management](https://docs.mithi.com/home/how-to-search-through-the-quarantine-using-the-secure-mail-flow-console) (https://docs.mithi.com/home/how-to-search-through-the-quarantine-using-the-secure-mail-flow-console)

[End user spam digests](https://docs.mithi.com/home/how-to-manage-quarantined-messages-from-daily-email-digest) (https://docs.mithi.com/home/how-to-manage-quarantined-messages-from-daily-email-digest)

- Daily digests
- Release mail from quarantine
- Whitelist ids

Others

[Email archival using Vaultastic](https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect) (https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect)

[DLP using advance mail policies](https://docs.mithi.com/home/how-to-configure-mail-policies-in-skyconnect) (https://docs.mithi.com/home/how-to-configure-mail-policies-in-skyconnect)

[Access control for POP, IMAP](https://docs.mithi.com/home/how-to-control-the-end-user-access-to-their-mail-boxes) (https://docs.mithi.com/home/how-to-control-the-end-user-access-to-their-mail-boxes)

Application features

Footers

[Distribution Lists](https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel) (https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel)

Cloud Storage management

[Quarantine management](https://docs.mithi.com/home/using-the-quarantine-management-console-for-end-users) (https://docs.mithi.com/home/using-the-quarantine-management-console-for-end-users)

Role based administration

[Vacation replies](https://docs.mithi.com/home/how-to-set-vacation-reply-of-a-user-using-the-skyconnect-admin-panel) (https://docs.mithi.com/home/how-to-set-vacation-reply-of-a-user-using-the-skyconnect-admin-panel)

Threaded conversations

Powerful Search

Web client features

[Inline attachment viewing](https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0) (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)

Canned responses (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Signatures (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Filters (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Local language support (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Responsive UI - desktop and mobile browser support
Tight integration with calendar, tasks, setting and contact applications

Usage Limits

Max mailbox size	1000000 mail or 25 GB
Message size	30 MB
Attachment size	10 MB
Number of Attachments	15
Recipients per message	200
Total messages per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 500* Power Users: 5000*
Total recipients per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 1500* Power Users: 15000*
Max number of power users per organization	3
Queue lifetime for external mail	2 days
Mail lifetime in quarantine	15 days
POP download limit	30 days

Data transfer using IMAP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB *
Data download using POP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB *
Data download using POP or IMAP per domain per day (from 00:00 mid-night to 23:59 server time)	5% of total domain storage**

*Continued data transfers over the specified limits will cause the access to the services to be automatically disabled.

**POP and IMAP access is provided for end users to access their email data using desktop/mobile clients. If the total data access across all users of the domain exceeds the given limit, the daily data transfer limits for POP and IMAP for all users of the domain will be automatically reduced to 500MB.

Contacts Application Specifications

Access

Access using web client supporting all popular browsers and various devices
Secure LDAP connection

Application security

Secure access using the LDAP protocol
Secure web client access

Features

Global Address book
Import
Export

Search
Auto-lookup from integrated applications

Web client features

Global Address books
Personal Address books
Search (https://docs.mithi.com/home/how-to-access-contacts-using-baya-v3-web-client)
Distribution lists
Personal Groups
Automatic collection of email addresses

Calendar Application Specification

Access

Access using web client supporting all of the popular browsers (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) and various devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-calendar-application-with-various-devices)
Secure access using CalDav

Features

Calendar management - add / delete calendars
Calendar sync across devices
Calendar invites to domain and external users
Calendar Sharing & subscription

Export calendar data

Web client features

[Schedule meetings & events](https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client) (<https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client>)

[Share and subscribe to calendars](https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client) (<https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client>)

Calendar invites

Export calendar data

Chat application specifications

Access

[XMPP clients](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices>)

Features

P2P chat

Auto chat transcripts to email

Presence