

Product Specifications

Product Suite

Email (https://docs.mithi.com/home/skyconnect-product-specifications#email-application-specifications)
Contacts (https://docs.mithi.com/home/skyconnect-product-specifications#contacts-application-specifications)
Calendar (https://docs.mithi.com/home/skyconnect-product-specifications#calendar-application-specification)
Chat (https://docs.mithi.com/home/skyconnect-product-specifications#chat-application-specifications)
Cloud Storage (https://docs.mithi.com/home/how-to-manage-quota-or-storage-used-by-the-skyconnect-domain)
Access across devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers)
Centralized administration (https://docs.mithi.com/home/how-to-use-the-admin-panel-of-skyconnect)
Email archiving with Vaultastic (https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect)
Advance integrations with enterprise systems (https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#4-integration-with-in-house-application-servers-such-as-sap-hrms-erp-etc)
Co-existence solutions (https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#3-co-existence-setup)
Inbound and Outbound mail protection using SecureMailFlow (https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect)

Services

24/7 email and telephonic support
On-boarding consultations
Easy to use data migration tools (https://docs.mithi.com/home/how-to-migrate-user-data-in-skyconnect)
Data residency regions
99.9% up-time guarantees

SkyConnect Security Shield (across all applications)

S/MIME Encryption
TLS server to server encryption
Secure access protocols
Forgot pass application with OTP support
Secure access via password policies (https://docs.mithi.com/home/how-to-configure-password-policies-in-skyconnect), account lockout (https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect), Captcha for web client login page

Email application Specifications

Access

Secure and easy to use web client accessible from all popular browsers (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) and various devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-email-application-with-various-devices)
Secure IMAP and POP access from Desktop and Mobile clients (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers)

Email application security

[SecureMailFlow](https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect) (<https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect>)

Support for Multiple domains in a single organization
Spam Protection <ul style="list-style-type: none">• 99.9% spam detection• 0.003% false positives• Reputation based scanning

Virus Protection

- 100% virus protection guarantee

Ransomware and malware protection

- 100% malware protection

DDOS protection

[DLP - Inbound protection](https://docs.mithi.com/home/data-leak-prevention-in-skyconnect#data-leak-prevention-for-the-inbound-mail-flow) (https://docs.mithi.com/home/data-leak-prevention-in-skyconnect#data-leak-prevention-for-the-inbound-mail-flow)

- Tag, encrypt, auto notification or auto bcc for all or selected recipients of domain.

[DLP - Outbound protection](https://docs.mithi.com/home/data-leak-prevention-in-skyconnect#data-leak-prevention-for-outbound-mail) (https://docs.mithi.com/home/data-leak-prevention-in-skyconnect#data-leak-prevention-for-outbound-mail)

- Tag, encrypt, auto notification or auto bcc for for all or selected senders of domain.
- Tag, encrypt, auto notification or auto bcc for mail having aadhar, banking or financial info, cardholder info, healthcare info, mobile numbers, PAN numbers, passport number, personally identifiable info, Postal Index number or Vehicle registration number content.

[Facility to trace incoming and outgoing mail](https://docs.mithi.com/home/how-to-track-mail-flow-using-logs-in-the-secure-mail-flow-console) (https://docs.mithi.com/home/how-to-track-mail-flow-using-logs-in-the-secure-mail-flow-console)

[Quarantine management](https://docs.mithi.com/home/how-to-search-through-the-quarantine-using-the-secure-mail-flow-console) (https://docs.mithi.com/home/how-to-search-through-the-quarantine-using-the-secure-mail-flow-console)

[End user spam digests](https://docs.mithi.com/home/how-to-manage-quarantined-messages-from-daily-email-digest) (https://docs.mithi.com/home/how-to-manage-quarantined-messages-from-daily-email-digest)

- Daily digests
- Release mail from quarantine
- Whitelist ids

Others

[Email archival using Vaultastic](https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect) (https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect)

[DLP using advance mail policies](https://docs.mithi.com/home/how-to-configure-mail-policies-in-skyconnect) (https://docs.mithi.com/home/how-to-configure-mail-policies-in-skyconnect)

[Access control for POP, IMAP](https://docs.mithi.com/home/how-to-control-the-end-user-access-to-their-mail-boxes) (https://docs.mithi.com/home/how-to-control-the-end-user-access-to-their-mail-boxes)

Application features

Footers
Distribution Lists (https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel)
Cloud Storage management
Quarantine management (https://docs.mithi.com/home/using-the-quarantine-management-console-for-end-users)
Role based administration
Vacation replies (https://docs.mithi.com/home/how-to-set-vacation-reply-of-a-user-using-the-skyconnect-admin-panel)
Threaded conversations
Powerful Search

Web client features

Inline attachment viewing (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%2%A0)
Canned responses (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%2%A0)
Signatures (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%2%A0)
Filters (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%2%A0)
Local language support (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%2%A0)
Responsive UI - desktop and mobile browser support
Tight integration with calendar, tasks, setting and contact applications

Usage Limits

Max mailbox size	1000000 mail or 25 GB
Message size	30 MB
Attachment size	10 MB
Number of Attachments	15
Recipients per message	200
Total messages per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 500 Power Users: 5000
Total recipients per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 1500 Power Users: 15000
Max number of power users per organization	3
Queue lifetime for external mail	2 days
Mail lifetime in quarantine	15 days
POP download limit	30 days
Data transfer using IMAP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB
Data download using POP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB

Contacts Application Specifications

Access

<p>Access using web client supporting all popular browsers and various devices</p>
Secure LDAP connection

Application security

Secure access using the LDAP protocol

Secure web client access

Features

Global Address book

Import

Export

Search

Auto-lookup from integrated applications
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Web client features

Global Address books

Personal Address books

Search (https://docs.mithi.com/home/how-to-access-contacts-using-baya-v3-web-client)
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Distribution lists

Personal Groups

Automatic collection of email addresses

Calendar Application Specification

Access

Access using web client supporting all of the popular [browsers](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers>) and **various devices** (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-calendar-application-with-various-devices>)

Secure access using CalDav

Features

Calendar management - add / delete calendars

Calendar sync across devices

Calendar invites to domain and external users

Calendar Sharing & subscription

Export calendar data

Web client features

[Schedule meetings & events](https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client) (<https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client>)

[Share and subscribe to calendars](https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client) (<https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client>)

Calendar invites

Export calendar data

Chat application specifications

Access

[XMPP clients](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices>)

Features

P2P chat

Auto chat transcripts to email

Presence