

# SkyConnect Product Specifications

## Table of Contents

[Product Suite](#)

[Services](#)

[SkyConnect Security Shield \(across all applications\)](#)

[Email application Specifications](#)

[Access](#)

[Email application security](#)

[Application features](#)

[Web client features](#)

[Usage Limits](#)

[Contacts Application Specifications](#)

[Access](#)

[Application security](#)

[Features](#)

[Web client features](#)

[Calendar Application Specification](#)

[Access](#)

[Features](#)

[Web client features](#)

[Chat application specifications](#)

[Access](#)

[Features](#)

## Product Suite

[Email](https://docs.mithi.com/home/skyconnect-product-specifications#email-application-specifications) (<https://docs.mithi.com/home/skyconnect-product-specifications#email-application-specifications>)

[Contacts](https://docs.mithi.com/home/skyconnect-product-specifications#contacts-application-specifications) (<https://docs.mithi.com/home/skyconnect-product-specifications#contacts-application-specifications>)

[Calendar](https://docs.mithi.com/home/skyconnect-product-specifications#calendar-application-specification) (<https://docs.mithi.com/home/skyconnect-product-specifications#calendar-application-specification>)

[Chat](https://docs.mithi.com/home/skyconnect-product-specifications#chat-application-specifications) (<https://docs.mithi.com/home/skyconnect-product-specifications#chat-application-specifications>)

[Cloud Storage](https://docs.mithi.com/home/how-to-manage-quota-or-storage-used-by-the-skyconnect-domain) (<https://docs.mithi.com/home/how-to-manage-quota-or-storage-used-by-the-skyconnect-domain>)

[Access across devices](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers>)

[Centralized administration](https://docs.mithi.com/home/how-to-use-the-admin-panel-of-skyconnect) (<https://docs.mithi.com/home/how-to-use-the-admin-panel-of-skyconnect>)

[Email archiving with Vaultastic](https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect) (<https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect>)

[Advance integrations with enterprise systems](https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#4-integration-with-in-house-application-servers-such-as-sap-hrms-erp-etc) (<https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#4-integration-with-in-house-application-servers-such-as-sap-hrms-erp-etc>)

[Co-existence solutions](https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#3-co-existence-setup) (<https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#3-co-existence-setup>)

Inbound mail protection using [ClrStream Inbound](https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect) (<https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect>)

Secure & fast email delivery using ClrStream Outbound SMTP services

## Services

24/7 email and telephonic support

On-boarding consultations

Easy to use [data migration tools](https://docs.mithi.com/home/how-to-migrate-user-data-in-skyconnect) (<https://docs.mithi.com/home/how-to-migrate-user-data-in-skyconnect>)

Data residency regions

99.9% up-time guarantees

## SkyConnect Security Shield (across all applications)

S/MIME Encryption

TLS server to server encryption

Secure access protocols

Forgot pass application with OTP support

Secure access via [password policies](https://docs.mithi.com/home/how-to-configure-password-policies-in-skyconnect) (<https://docs.mithi.com/home/how-to-configure-password-policies-in-skyconnect>), [account lockout](https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect) (<https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect>), [Captcha for web client login page](#)

## Email application Specifications

### Access

Secure and easy to use web client accessible from all popular [browsers](#) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers>) and [various devices](#) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-email-application-with-various-devices>)

Secure IMAP and POP access from Desktop and Mobile clients (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers>)

### Email application security

[Email archival using Vaultastic](#) (<https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect>)

[DLP using advance mail policies](#) (<https://docs.mithi.com/home/how-to-configure-mail-policies-in-skyconnect>)

[Access control for POP, IMAP](#) (<https://docs.mithi.com/home/how-to-control-the-end-user-access-to-their-mail-boxes>)

Inbound mail protection using [ClrStream Inbound](#) (<https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect>)

Secure & fast email delivery using [ClrSteam Outbound SMTP services](#)

### Application features

Footers

[Distribution Lists](#) (<https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel>)

Cloud Storage management
<a href="https://docs.mithi.com/home/using-the-quarantine-management-console-for-end-users">Quarantine management</a> (https://docs.mithi.com/home/using-the-quarantine-management-console-for-end-users)
Role based administration
<a href="https://docs.mithi.com/home/how-to-set-vacation-reply-of-a-user-using-the-skyconnect-admin-panel">Vacation replies</a> (https://docs.mithi.com/home/how-to-set-vacation-reply-of-a-user-using-the-skyconnect-admin-panel)
Threaded conversations
Powerful Search

## Web client features

<a href="https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0">Inline attachment viewing</a> (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
<a href="https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0">Canned responses</a> (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
<a href="https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0">Signatures</a> (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
<a href="https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0">Filters</a> (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
<a href="https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0">Local language support</a> (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Responsive UI - desktop and mobile browser support
Tight integration with calendar, tasks, setting and contact applications

## Usage Limits

Max mailbox size	1000000 mail or 25 GB
Message size	30 MB
Attachment size	25 MB

Number of Attachments	15
Recipients per message	200
Total messages per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 500* Power Users: 5000*
Total recipients per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 1500* Power Users: 15000*
Max number of power users per organization	3
Queue lifetime for external mail	2 days
Mail lifetime in quarantine	15 days
POP download limit	30 days
Data transfer using IMAP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB *
Data download using POP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB *
Data download using POP or IMAP per domain per day (from 00:00 mid-night to 23:59 server time)	0.5% of total domain storage**

\*Continued data transfers over the specified limits will cause the access to the services to be automatically disabled.

\*\*POP and IMAP access is provided for end users to access their email data using desktop/mobile clients. If the total data access across all users of the domain exceeds the given limit, the daily data transfer limits for POP and IMAP for all users of the domain will be automatically reduced to 250MB.

## Contacts Application Specifications

### Access

Access using web client supporting all popular [browsers](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) and [various devices](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-contacts-application-with-various-devices)

Secure LDAP connection
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## Application security

Secure access using the LDAP protocol
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Secure web client access
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## Features

Global Address book
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Import
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Export
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Search
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Auto-lookup from integrated applications
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## Web client features

Global Address books
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Personal Address books
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<a href="https://docs.mithi.com/home/how-to-access-contacts-using-baya-v3-web-client">Search</a> ( <a href="https://docs.mithi.com/home/how-to-access-contacts-using-baya-v3-web-client">https://docs.mithi.com/home/how-to-access-contacts-using-baya-v3-web-client</a> )
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Distribution lists
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Personal Groups
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Automatic collection of email addresses
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## Calendar Application Specification

### Access

Access using web client supporting all of the popular [browsers](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers>) and **various devices** (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-calendar-application-with-various-devices>)

Secure access using CalDav

## Features

Calendar management - add / delete calendars

Calendar sync across devices

Calendar invites to domain and external users

Calendar Sharing & subscription

Export calendar data

## Web client features

[Schedule meetings & events](https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client) (<https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client>)

[Share and subscribe to calendars](https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client) (<https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client>)

Calendar invites

Export calendar data

## Chat application specifications

### Access

[XMPP clients](https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices) (<https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices>)

### Features

P2P chat
Auto chat transcripts to email
Presence