Import from a mailbox into Vaultastic V4 Active store

Overview

- Using LegacyFlo you can import email data from an email account to the **Vaultastic V4 Active store**.
- LegacyFlo allows you to **import data from Gmail, O365, Exchange, and other IMAP servers**

Preparation

Before using LegacyFlo to access email data from source servers using the IMAP protocol, confirm the following

1. The emails to be migrated are available in the mailboxes hosted on the source server. Emails that have been downloaded using the POP protocol and deleted from the server, cannot be migrated using this option.
2. You should have the rights and the capability to reset the passwords on the source in order to access the mailboxes OR should be able to delegate the access to a user whose credentials are known.
3. If the source server is hosted at your own premises, you have provisioned sufficient Internet bandwidth to transfer the mailbox data. (This will not apply to SkyConnect, Vaultastic, O365, Yahoo, or GSuite.)
4. The source email service provider should allow large emails downloaded via IMAP without any throttling.
5. Your email service provider supports IMAP access to mailboxes. You have configured your email server to allow IMAP access as mentioned in the sections below.
6. For Gmail Servers,

- In addition to the above, GMail servers need additional configuration depending on whether you are using less secure or OAuth access. Follow the instructions given in the table below:

GMail with less secure app access	Follow the instructions given here (https://docs.mithi.com/home/preparation-of-a-gmail-mailbox-for-less-secure-imap-access).
GMail with OAuth access	Follow the instructions given here (https://docs.mithi.com/home/preparation-for-gsuite-by-enabling-domain-wide-delegation-using-oauth-service).

7. For O365 servers,

- Need confirmation from the O365 support team that there is no throttling on accessing mail from mailboxes on O365 using the IMAP protocol.
- O365 servers need the following configurations to be done

a. Provide delegated access to mailboxes on O365	Follow the instructions given here (https://docs.mithi.com/home/preparation-for-o365-by-enabling-mailbox-delegation).

b. Suppress read receipts	Run the following cmdlet `Set-ImapSettings -SuppressReadReceipt $false cmdlet`
c. Enable IMAP access for O365 mailboxes	Follow the instructions given here (https://docs.mithi.com/home/preparation-of-o365-servers-by-enabling-imap-access-to-mailboxes).

Prepare the vaults in the Active Store

- Each LegacyFlo request will upload data from a data file to a target vault on the Active Store
- Using the Admin Panel (https://docs.mithi.com/home/vaultastic-admin-guide),
    - Create the vaults (https://docs.mithi.com/home/how-to-provision-users-in-vaultastic), if not present
    - Change the target vault access to Self Service (https://docs.mithi.com/home/how-to-manage-users-access-to-their-vaultastic-accounts-and-other-features) (Make sure that you remove the access after the migration is over to avoid extra charges)
    - Set the password for the vault.

Import data to the Vaultastic V4 Active store

- Once the preparation is done, you can start the migration by submitting migration requests to LegacyFlo (https://docs.mithi.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application).

> Note: This step has to be executed for each mailbox to be migrated.

- The request type used to submit a LegacyFlo request will depend on the source type. The table below gives the details of the preparation and request parameters for different source types:

REQUEST TYPE	DESCRIPTION
GMAIL-VAULTASTIC4	- Use this request type to import data from a Gmail account (with Less Secure App Access) to the Active store. - Click here (https://docs.mithi.com/home/gmail-vaultastic4) for the details of the request parameters.
GMAILOAUTH-VAULTASTIC4	- Use this request type to import data from any IMAP account to the Active store. - Click here (https://docs.mithi.com/home/gmailoauth-vaultastic4) for the details of the request parameters.
O365-VAULTASTIC4	- Use this request type to import data from an O365 account to the Active store. - Click here (https://docs.mithi.com/home/o365-vaultasticv4) for the details of the request parameters.
YAHOO-VAULTASTIC4	- Use this request type to import data from a Yahoo account to the Active store. - Click here (https://docs.mithi.com/home/yahoo-vaultastic4) for the details of the request parameters.

REQUEST TYPE	DESCRIPTION
IMAP-VAULTASTIC4	- Use this request type to import data from Other IMAP account to the Active store. - Click here (https://docs.mithi.com/home/imap-vaultastic4) for the details of the request parameters.
EXCHANGE-VAULTASTIC4	- Use this request type to import data from an Exchange account to the Active store. - Click here (https://docs.mithi.com/home/exchange-vaultastic4) for the details of the request parameters.