

# Retrieving Data from Vaultastic (Moved to KnowledgeBase HelpDesk)

## Retrieving one mail at a time

Single mail can be downloaded or forwarded using the Archive or the [eDiscovery](https://docs.mithi.com/home/how-to-use-the-ediscovery-view-to-quickly-locate-mail-or-do-a-compliance-check) (<https://docs.mithi.com/home/how-to-use-the-ediscovery-view-to-quickly-locate-mail-or-do-a-compliance-check>) view by end users logging into their vaults

## Retrieving mail in bulk

For bulk retrieval, there are two options available

- Using the [export feature of the eDiscovery](https://docs.mithi.com/home/how-to-use-the-ediscovery-view-to-quickly-locate-mail-or-do-a-compliance-check) (<https://docs.mithi.com/home/how-to-use-the-ediscovery-view-to-quickly-locate-mail-or-do-a-compliance-check>) interface of Vaultastic
- Using [LegacyFlo service to extract data to S3](https://docs.mithi.com/home/migrate-data-from-imap-accounts-to-zipped-eml-on-a-s3-bucket) (<https://docs.mithi.com/home/migrate-data-from-imap-accounts-to-zipped-eml-on-a-s3-bucket>)

The comparison between these 2 options is as given below:

	eDiscovery in Vaultastic	LegacyFlo
Access to the feature	Available to all <a href="https://docs.mithi.com/home/how-to-assign-a-plan-to-a-vaultastic-account">Hold, Tracer or Durability</a> ( <a href="https://docs.mithi.com/home/how-to-assign-a-plan-to-a-vaultastic-account">https://docs.mithi.com/home/how-to-assign-a-plan-to-a-vaultastic-account</a> ) users in Vaultastic via the eDiscovery interface	Available to the administrators of the organization via the <a href="https://docs.mithi.com/home/mithi-s3-zip">MITHI-S3-ZIP</a> ( <a href="https://docs.mithi.com/home/mithi-s3-zip">https://docs.mithi.com/home/mithi-s3-zip</a> ) request.
Output format	EML or PST in zip files	EML in zip files
Content	The search results are exported. Depending on the search, the contents can be across folders. Depending on the user access the content can be across vaults.	The content of a single vault is exported with a single <a href="https://docs.mithi.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application">LegacyFlo request</a> ( <a href="https://docs.mithi.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application">https://docs.mithi.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application</a> ). To download from multiple vaults, multiple requests will have to be submitted. Can export entire vault content or narrow down by specifying date range and source folder.
Mail Size Limits	If the search results contain mail greater than 10MB, they will be skipped	No limits on mail size

	eDiscovery in Vaultastic	LegacyFlo
<b>Export size limit</b>	5 GB The export is not allowed if the search result size is more than 5GB	No limit
<b>Zip size limit</b>	<a href="https://docs.mithi.com/home/how-to-define-the-max-file-size-for-export-jobs">Configurable (https://docs.mithi.com/home/how-to-define-the-max-file-size-for-export-jobs)</a> . If the total export is greater than the max size, multiple zip files are created	A single zip file will be created
<b>Access to the exported content</b>	The links to exported content is shared via email. The links are valid for 7 days.	The exported content is created in an S3 bucket in your account and can be downloaded using a tool such as S3browser.
<b>Monitoring (For long-running jobs)</b>	Not Available	<a href="https://docs.mithi.com/home/faqs-about-the-legacyflo-application#what-are-the-different-stages-in-the-upload-process-and-how-long-will-it-take-in-each-stage">Available via LegacyFlo interface (https://docs.mithi.com/home/faqs-about-the-legacyflo-application#what-are-the-different-stages-in-the-upload-process-and-how-long-will-it-take-in-each-stage)</a>
<b>Performance</b>	Medium	Fast
<b>Cost</b>	As per LegacyFlo export	As per LegacyFlo backup to S3 cost
<b>Best suited for</b>	Vaultastic end users wanting to retrieve a few mail found using the eDiscovery interface	Admins wanting to retrieve entire vault contents or a large number of mails.