

Manage Quarantine using the Email Digest

As an user, you will receive an email digest giving a list of email messages quarantined as per rules configured on the Secure Mail flow system. (The frequency and schedule of the digest is controlled by your domain administrator.)

Using the links on the digest, you can release quarantine mail to your Inbox and also approve the sender such that the quarantined mail is released and the sender is added to your white-list.

A single email digest will list up-to 100 such quarantined mail. To view the complete list of quarantined messages and blocked/ approved senders, log on to the end user quarantine console.

View mail from INBOX

Trend Micro Hosted Email Security quarantined spam 12/20/2016 10:00:00 for john.smith@mithi.com

From: <john.smith@mithi.com>
To: <john.smith@mithi.com>

Trend Micro Hosted Email Security actively protects your mailbox by quarantining spam and other unwanted email. Use this digest to manage quarantined messages and approve sender addresses.

Important: Do NOT forward this message. Recipients of this message will be able to manage your quarantined messages and approve senders. For more information about this digest, contact your mail administrator.

Other Ways to Manage Quarantined Messages
The following summary displays a maximum of 100 of the most recent quarantined spam messages, if you need to manage your all quarantined messages, please log on the End-User Quarantine console at:
<https://www.hes.trendmicro.com>

Summary
Your email address: john.smith@mithi.com
Digest date: 12/20/2016 10:00:00
New found messages in quarantine: 2 of 2

Quarantine Digest

Quarantined	Sender	Subject	Manage Messages	
12/20/2016 09:44:51	daily@astrocenter.com	Your Daily Horoscope (Tuesday)	Release	Approve Sender & Release
12/20/2016 09:39:18	daily@astrocenter.com	Your Tarot Reading (Tuesday)	Release	Approve Sender & Release

Sent by Connect Xf@ as "Mithi Software Technologies Pvt. Ltd."

Click **Release** to deliver mail to inbox

Click **Approve Sender & Release** to add sender's id to personal white list and deliver mail to inbox