NOT USED Search through the quarantine

- 1. Login to the console
- 2. Select the **Query** option from the **Quarantine** menu.
- 3. In the **Criteria** dialog box on the left, specify the **date range** within which to search. Note that though the system maintains the quarantine for last 30 days, you can search through only a weeks data at a time.
- 4. Select the **Direction** of traffic from Incoming and Outgoing
- 5. To narrow down you search, specify the Sender and/or the Recipient. To search for all users of a domain, you can use wild cards. For example, specifying *@example.com will search for all the ids in the example.com domain.
- 6. You can further narrow your search by specifying the Subject.
- 7. Click Search.
- 8. The search results will be shown in the right pane.
- 9. Select one or more mail from the list and click on **Delete** on the top left corner of the list view to permanently delete the mail. Click on **Deliver** to release the mail from the Quarantine.
- 10. Note: Mail released from the quarantine using this method will be further processed by the system and mail land up in the quarantine again if it violates another downstream rule.