Search through the quarantine

1. **Login** to the console

2. Select the **Query** option from the **Quarantine** menu.

3. . In the **Criteria** dialog box on the left, specify the **date range** within which to search. Note that though the system maintains the quarantine for last 30 days, you can search through only a weeks data at a time.

4. Select the **Direction** of traffic from Incoming and Outgoing

5. To narrow down you search, specify the **Sender** and/or the **Recipient**. To search for all users of a domain, you can use wild cards. For example, specifying *@example.com will search for all the ids in the example.com domain.

6. You can further narrow your search by specifying the **Subject**.

7. Click **Search**.

8. The search results will be shown in the right pane.

9. Select one or more mail from the list and click on **Delete** on the top left corner of the list view to permanently delete the mail. Click on **Deliver** to release the mail from the Quarantine.

10. Note: Mail released from the quarantine using this method will be further

processed by the system and mail land up in the quarantine again if it violates another downstream rule.