Archiving from O365 (Moved to KnowledgeBase HelpDesk)

I have enabled live mail archiving for users of my O365 domain. Will bcc mails also be archived?

Yes. To understand the working, let us look at the following example of the connectserver.co.in domain which is hosted on O365 and the corresponding Vaultastic domain is connectserver-co-in.vaultastic.com.

Users on O365 and the corresponding Vaultastic users are as follows:

1. amin@connectserver.co.in, amin@connectserver-co-in.vaultastic.com

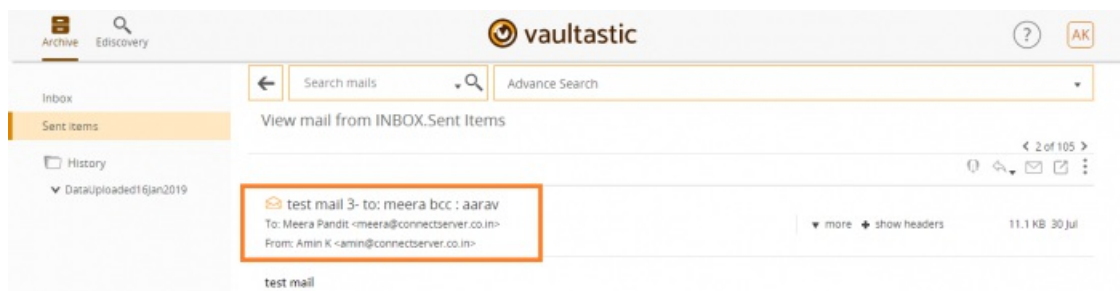2. meera@connectserver.co.in, meera@connectserver-co-in.vaultastic.com
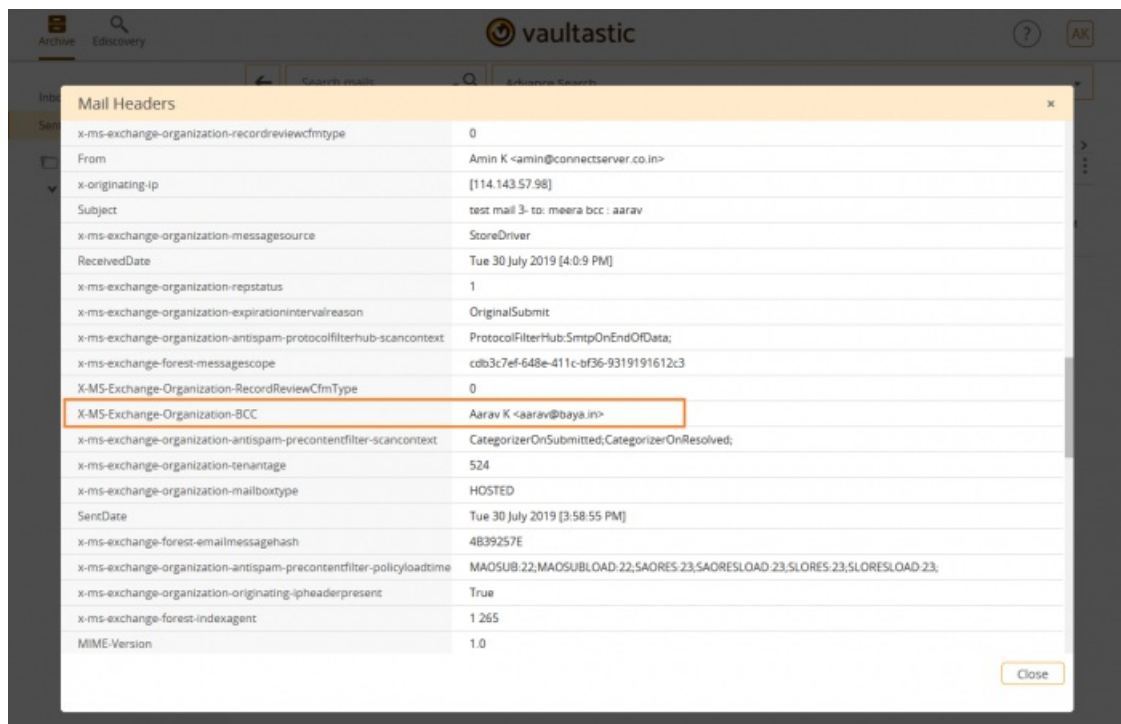
External user

1. aarav@baya.in

Case 1: O365 **user Amin sends mail to** O365 **user** Meera **and** bcc **to external user** Aarav

Result BCC Recipient:

- Mail is delivered to all recipients.
- Mail is seen in the **Sent Items** folder of Amin's account in O365 and Vaultastic. From id will be of Amin and To id will be of Meera
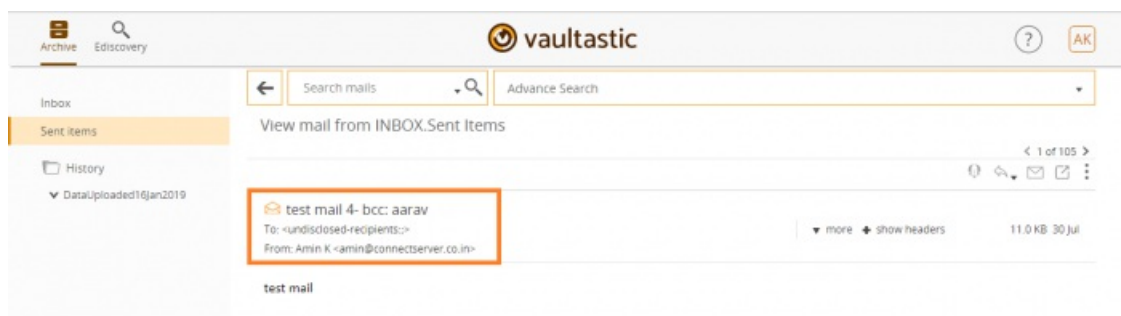

- Clicking **Show headers** will show the mail headers.
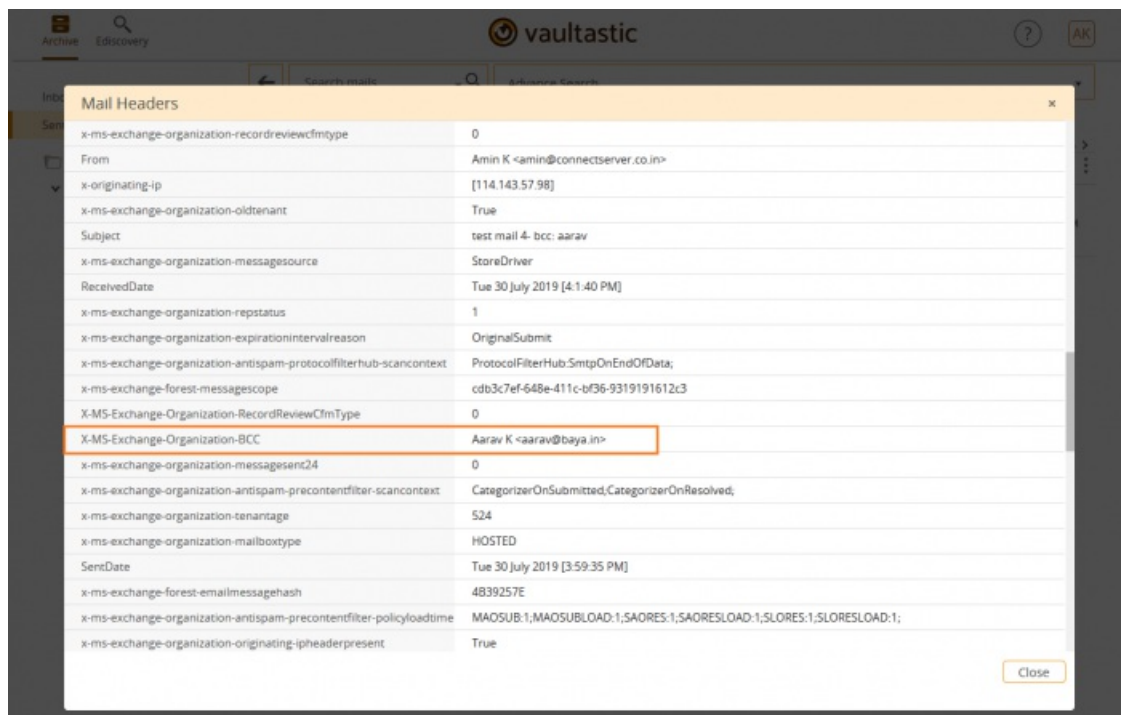- Mail headers will show the From id of Amin and the BCC id of Aarav

Case 2: O365 user Amin sends bcc mail to an external user Aarav

Result BCC Recipient:

- Mail is delivered to external user Aarav
- Mail is seen in the **Sent Items** folder of Amin's account in O365 and Vaultastic. The To id will display undisclosed recipient.
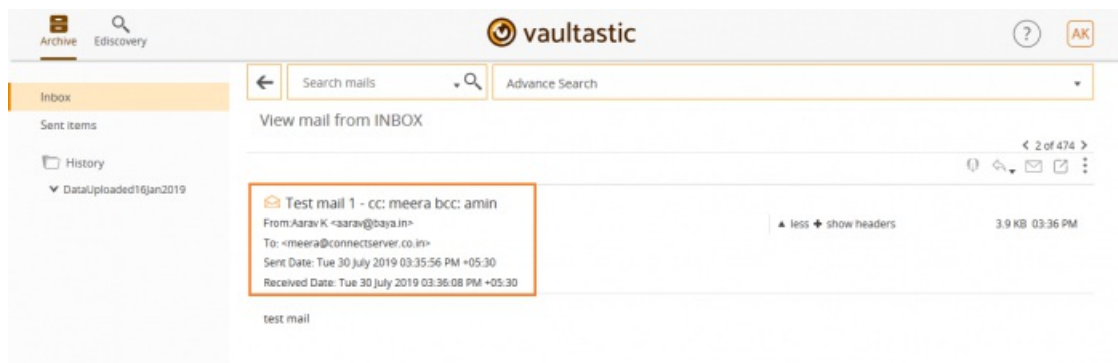

- Clicking **Show headers** will show the mail headers.
- Mail headers will show The From id of Amin and the BCC id of Aarav.

Case 3: O365 user Amin receives BCC mail sent by an external user Aarav to O365 user Meera

Result for the BCC Recipient, Amin:

- Mail is delivered to the inbox folder of the user Amin. It is seen in O365 and and Amin's Vaultastic account.
- The From id will be of Aarav and the To id will be Meera.

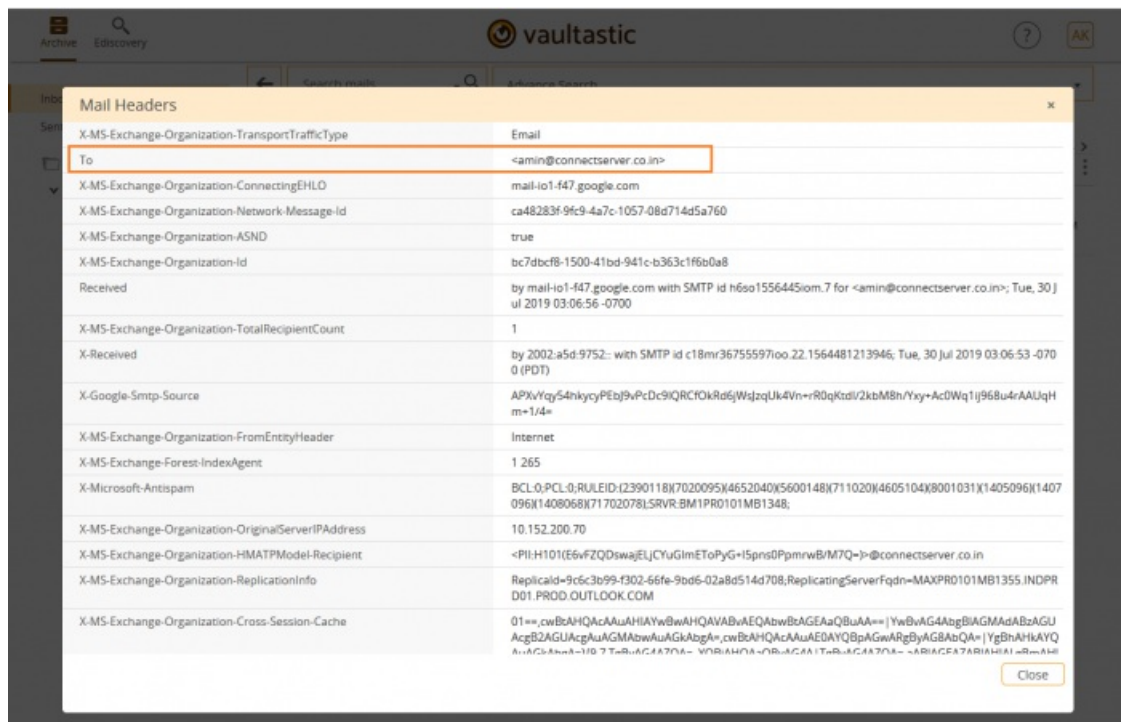
- Clicking on the Show headers will show the mail headers.

Mail Headers		×
SentDate	Tue 30 July 2019 [3:35:56 PM]	
X-Google-Smtp-Source	APXvYqz3IbawNQgJDusFQr9hhAPUyrXl7qu8uvWBJdeFdHnwqv3xAWFw2VgcHCn4v1OsZucKUYgINewSC3Aj7K7nOLY=	
X-MITHI-SAVE2SENTITEMS		
MIME-Version	1.0	
Message-ID	<CAFL+oaAWuyiqKE14+g+nK6THJ5rMPicKU46LydfEuaGvwqdhaQ@mail.gmail.com>	
X-Google-DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20161025; h=x-gm-message-state:mime-version:from:date:message-id:subject:to; bh=uVs/ygDrISpNpj+7jFJPGgwbIKuKp3ur2IvV0skrKJI=; b=R8FrnvQ+9w6PrmX2Xfw4PHy/9MjRRXNr82yg6GRIyfb=O2/nPU5cxDvdMmCDrW +yKy dc0SwC1z59PJj+Vn79+miNuH5DR5hxveLrc8kmepVdUxwvpg6Zre3jQatfqitx4TAbds V8hgRbrJGJSuJ4CaoTKj+Tkupu/V2BDyYQR+1i7BY N6SUNQ8DNtdZf1Doax33YIdMbDI cOrf8v/qGOOymifQs9d0YpKZQTr6epVVsWVQMDZiDJe0imwAffJRCbB5oDoD7BTeFz6p uuMachhwJut UP1g7KqUGLCbUFrRjYrG1qX1qjHUJV2ENYLyNoMtQZnrV8j8nnRg5QBzj 1wug==	
Subject	Test mail 1 - cc: meera bcc: amin	
To	<meera@connectserver.co.in>	
ReceivedDate	Tue 30 July 2019 [3:36:8 PM]	
Delivered-To	amin@connectserver-co-in.vaultastic.com	
X-Gm-Message-State	APjAAAUgI9l8fAarWSOEjdYgqJSSFI736AEzePId+azmgndfS2OgHZXH n30HPbvgvNBeFyDxCK0i3cMRUTNN=vjQEDS9DKjVuMCBSoEoIPmma 9TRuOIA7MG9vXPr78q6RCd sPhbXIyys8hXUL3+6K2oly4flVvrsSIrqU2A61Buz8mOSUWEJNrMQ5jd2tjPBGMzXqord5V+z2g wcoRpewS4XP9 Z6/c7Put7htIOjBQd9xytCk4Y=	
Date	Tue, 30 Jul 2019 15:35:56 +0530	
Received	by mail-io1-f69.google.com with SMTP id w17so70925377iom.2 for <amin@connectserver.co.in>; Tue, 30 Jul 2019 03:06:06 -0700	
X-MITHI-MR-UUID	a592a7a8-b2b1-11e9-9bf0-02cb31ccca96	
Content-Type	multipart/alternative; boundary=00000000000020be87058ee3283a	
From	Aarav K <aarav@baya.in>	
X-Received	by 2002:a6b:c081:: with SMTP id q123mr30792048iof.210.1564481165502; Tue, 30 Jul 2019 03:06:05 -0700 (PDT)	
		Close

Case 4: O365 user Amin receives BCC mail from an external user Aarav

Result for the BCC Recipient, Amin:

- Mail is delivered to the inbox folder of the user Amin. It is seen in O365 and and Amin's Vaultastic account.
- The From id will be of Aarav and the To id will be Amin

- Clicking Show headers will display mail headers

I have journaling configured on O365 to archive mail to an inprem solution. Can I add one more rule to simultaneously archive to Vaultastic?

Yes you can configure multiple journaling rules in O365 to simultaneously archive to different solutions. Refer the link below to understand the limits.

https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-service-description/exchange-online-limits#journal-transport-and-inbox-rule-limits