

# Other IMAP

## Other IMAP Request Parameters

**Note:**

When syncing email data from a mailbox on IMAP, only the IMAP/All Mail folder and its contents will be synced. This ensure that all mail (except the ones moved to the Trash or Spam folders) from the account are synced without any duplicates.

When [submitting requests](https://mithidocs.knowledgeowl.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application) (<https://mithidocs.knowledgeowl.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application>) to upload email data, the [Request type](https://docs.mithi.com/home/faqs-about-the-legacyflo-application#what-are-the-different-request-types-supported-) (<https://docs.mithi.com/home/faqs-about-the-legacyflo-application#what-are-the-different-request-types-supported->) to be selected must have **Other IMAP** as a source or destination.

### Other IMAP as the source

The parameters to be used when **Other IMAP is the source** are as follows:

FIELD NAME	DESCRIPTION	SAMPLE VALUE
Source user id	User id on source domain whose data needs to be imported (Note: The id should not contain the domain name.)	"john"
Source Domain	Source domain on your server	"baya.com"
Source user password	Password of the user on the source domain	<b>Note:</b> Passwords cannot contain special characters mentioned in the list given <a href="https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-">here</a> ( <a href="https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-">https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-</a> ). Update the password before submitting the request.
Source server	IP address or host name of the source domain	"baya.mithiskyconnect.com"
Source Server Port	Port on the source server for connection  The default port used for connection is 143 which can be changed if required.	"143"

## Other IMAP as the destination

The parameters to be used when **Other IMAP** is the destination are as follows:

FIELD NAME	DESCRIPTION	SAMPLE VALUE
Destination user id	The user id on the other IMAP server. (Note: The id should not contain the domain name.)	"john"
Destination domain	Destination domain on the other IMAP server.	"baya.com"
Destination user password	Password of the user on other IMAP	<b>Note:</b> Passwords cannot contain special characters mentioned in the list given <a href="https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-">here</a> ( <a href="https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-">https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-</a> ). Update the password before submitting the request.
Destination server	Hostname for the domain on other IMAP	"baya.mithiskyconnect.com"
Destination Server Port	Port on the destination server for connection  The default port used for connection is 143 which can be changed if required.	"143"
Destination folder	Name of the destination folder to be created in the account. Mail will be imported in this folder. This folder will be displayed under INBOX.historical_data.\${DESTFOLDER}  <b>DO NOT</b> use the any reserved folder names on the other IMAP server. Example: Drafts, Trash, Spam, Chat, Quarantine, Archive	"Data17012018"  <b>Note:</b> When submitting two or more requests to import data to the same destination mailbox, it is recommended to choose a different destination folder for each request.  The reports generated at the end of a request enlist all the mail available in the folder imported using previous requests.

## CSV format for bulk IMAP request creation

Create a CSV file (<https://docs.mithi.com/home/faqs-about-the-legacyflo-application#how-do-i-create-a-csv-for-defining-multiple-requests->) with a list of all the users and other details required to upload data. First row of the CSV file should contain field names and from second row provide the list of users and their details.

