

O365 IMAP

Overview

Using LegacyFlo, you can migrate data to and from O365 accounts using the IMAP protocol.

The request types available when migrating FROM O365 (O365 as the source) are:

| | |
|-----------------|---|
| O365-MITHI-IMAP | To migrate from O365 to SkyConnect or Vaultastic accounts |
| O365-GMAIL-IMAP | To migrate from O365 to GMail accounts |
| O365-S3-ZIP | To backup mailbox content of GMail accounts to S3 (https://mithidocs.knowledgeowl.com/home/imap-to-aws-s3) |

The request types when migrating TO O365 (O365 as the destination) are:

| | |
|-----------------|--|
| GMAIL-O365-IMAP | To migrate from GMail to O365 accounts |
| YAHOO-O365-IMAP | To migrate from Yahoo to O365 accounts |

O365 Request Parameters

Note:

When syncing email data from a mailbox on O365, All Folders except 'Contacts' , 'Deleted Items', 'Tasks' And 'Calendar' and its contents will be synced.

This ensures that all mail (except the ones moved to the Trash or Spam folders) from the account are synced without any duplicates.

When [submitting requests](https://mithidocs.knowledgeowl.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application) (<https://mithidocs.knowledgeowl.com/home/how-to-submit-a-data-migration-request-in-the-legacyflo-application>) to upload email data, the [Request type](https://docs.mithi.com/home/faqs-about-the-legacyflo-application#what-are-the-different-request-types-supported) (<https://docs.mithi.com/home/faqs-about-the-legacyflo-application#what-are-the-different-request-types-supported>) to be selected must have O365 as a source or destination.

O365 as the source

The parameters to be used when O365 is the source are as follows:

| FIELD NAME | DESCRIPTION | SAMPLE VALUE (TO UPLOAD TO VAULTASTIC) |
|----------------------|---|--|
| Source user id | User id on O365 domain whose data needs to be imported (Note: The id should not contain the domain name.) | "john" |
| Source domain | Source domain on O365 | "baya.com" |
| Source user password | Password of the user on the O365 domain | Note: Passwords cannot contain special characters mentioned in the list given here (https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-). Update the password before submitting the request. |
| Source Server | IP address or host name of the domain on O365 | "outlook.office365.com" |

| FIELD NAME | DESCRIPTION | SAMPLE VALUE (TO UPLOAD TO VAULTASTIC) |
|--------------------|--|---|
| Source Server Port | Port on the source server for connection | "993" |

O365 as the destination

The parameters to be used when **O365 is the destination** are as follows:

| FIELD NAME | DESCRIPTION | SAMPLE VALUE (TO UPLOAD TO VAULTASTIC) |
|---------------------|--|---|
| Destination user id | The user id on the O365 (Note: The id should not contain the domain name.) | "john" |
| Destination domain | Destination domain on O365 | "baya.com" |

| FIELD NAME | DESCRIPTION | SAMPLE VALUE (TO UPLOAD TO VAULTASTIC) |
|---------------------------|---|--|
| Destination user password | Password of the user on O365 | Note: Passwords cannot contain special characters mentioned in the list given here (https://docs.mithi.com/home/faqs-about-migrating-email-data-using-imap-in-the-legacyflo-application#which-special-characters-are-allowed-in-the-source-or-destination-user-password-). Update the password before submitting the request. |
| Destination server | Hostname for the domain | "outlook.office365.com" |
| Destination Server Port | Port on the destination server for connection | "993" |
| Destination folder | Name of the destination folder to be created in the account. Mail will be imported in this folder. <div>DO NOT use any reserved folder name on O365. Example: Drafts, Trash, Spam, Chat, Quarantine, Archive</div> | "Data17012018" Note: When submitting two or more requests to import data to the same destination mailbox, it is recommended to choose a different destination folder for each request. The reports generated at the end of a request enlist all the mail available in the folder imported using previous requests. |

CSV file format for multiple O365 request submission

Create a [CSV file](https://docs.mithi.com/home/faqs-about-the-legacyflo-application#how-do-i-create-a-csv-for-defining-multiple-requests-) (<https://docs.mithi.com/home/faqs-about-the-legacyflo-application#how-do-i-create-a-csv-for-defining-multiple-requests->)

with a list of all the users and other details required to upload data. First row of the CSV file should contain field names and from second row provide the list of users and their details.