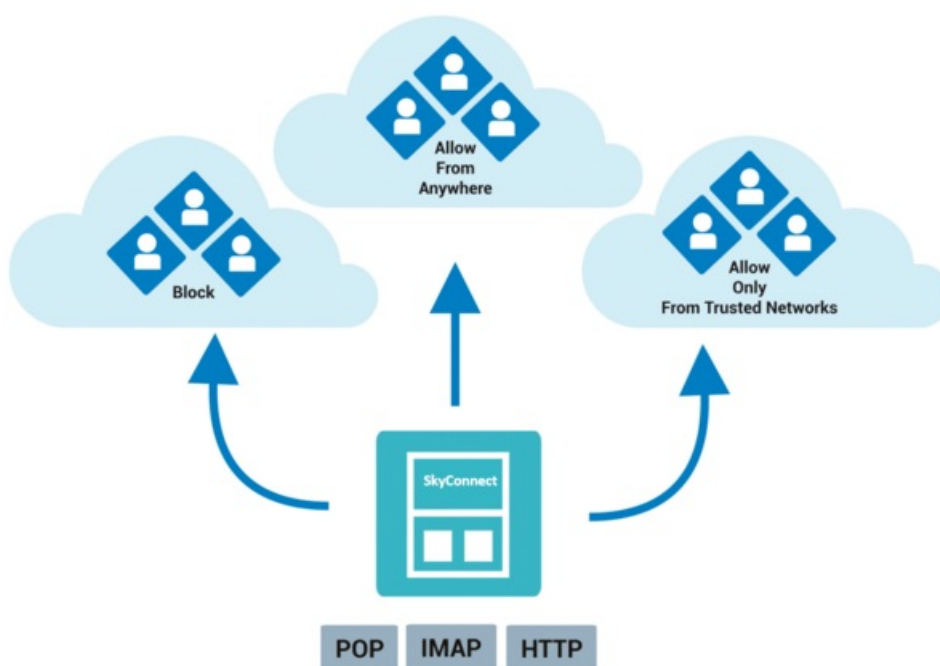


# Manage End-User Access to Mailboxes in SkyConnect

## What is Access Control?

SkyConnect users can access their mail boxes using the web client or a desktop / mobile client. The web client access is via the HTTPS protocol and desktop and mobile clients use the POPS/IMAPS protocols.

With Access Control, you can control the end user access to their mail boxes from different locations. For example you can restrict users to access mail boxes using any protocol but only from the office premises or you can ban POP/IMAP access altogether.



## How does the access control work?

For every user, you can define a access control policy for each of the access protocols. The valid options are

- nocheck: which means that access via this protocol is un-restricted
- check: which means that access via this protocol is restricted to certain ips or ip ranges
- block: which means that access via this protocol is blocked from everywhere.

## Defining the access control policies

By default, every user has un-restricted access for all protocols. If you wish to control access define the policies as per the table below

Apply access For Users	IMAP Access Policy	POP Access Policy	HTTP Access Policy
User	<p>nocheck/check/block.</p> <p>If value is check, then specify the list of IPs or IP range from where the user can access her mailbox using the IMAP protocol.</p>	<p>nocheck/check/block.</p> <p>If value is check, then specify the list of IPs or IP range from where the user can access her mailbox using the POP protocol.</p>	<p>nocheck/check/block.</p> <p>If value is check, then specify the list of IPs or IP range from where the user can access her mailbox using the web client.</p>

## Configure the policies for your domain

Access control policies are configurable via the backend and we request you to [raise a ticket to the Mithi Support team](https://docs.mithi.com/home/how-to-access-mithi-help-desk#raising-a-ticket) (<https://docs.mithi.com/home/how-to-access-mithi-help-desk#raising-a-ticket>) with your requirements in a table as given above.