Step 1: Provision domain on O365 and SkyConnect

Note: Skip this step if your domain is configured on O365 and SkyConnect

Create your domain on SkyConnect.

Follow the steps in the Get Started section (https://docs.mithi.com/home/how-to-get-started-using-skyconnect).

Create your domain on 0365

1. In the domain provisioning wizard, **add**, **verify** and **activate online services** for your domain on O365. Make sure you choose the **Exchange online service**.

Tip: Go to Admin center > Setup > Domains screen to open the wizard.

a. Add your domain

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	Home	Domain New Domain	×
	Users 🗸	Add a domain Verify domain Set up your online services Update DNS settings	
e.			
	Billing 🗸 🗸	Add a domain	
1	Edit	A	
	Show more	Enter a domain you own.	
		mithiconnect.f.org	
		Your users' email addresses will look like this: username@mithiconnectsf.org	
		Next hep? Give fred	back

b. Verify your domain.

Domain verification failed? (https://support.microsoft.com/en-in/help/2812881/error-message-when-you-try-to-verify-a-domain-inoffice-365) Confirm if the domain is already in use in your organization. You need to remove it from current location. As the domain can only exist in one location in Office 365.

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		Next Save and close	
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c. Activate Exchange online service



2. In the **Update DNS settings** dialog, expand **MX records** and copy the value in **Points to address or value** from the table. This value has to be communicated with the deployment team at Mithi for step 3 of the setup (https://docs.mithi.com/home/how-to-establish-mail-flow-between-skyconnect-and-o365-co-existence-setup). Select Skip this step

and Save and close button to exit the wizard.

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-		Mithi Software		Add a domain	Verify domain	Set up your online services	Update DNS settings		
	Home	Domain		1.52		<i>.</i>			
	users 😔	+ A	Update	DNS setting	gs				
e.	Groups 🗠								
	Biling 😪		In this step, you'll activate services for your domain, like email and instant messaging, by adding DNS records for of cmithiconnect/forg at your registrar or DNS hosting provider. Amaton Web Services (AVS). <i>JP</i> (100: your DNS host?) Nameservet: used ne:396.awsdin:-49.com, ne:583.awsdin=50.net						
			You can also downlo	ad or print this data.					
1	Edit		Export option: 🦴	~					
	Show more		∧ MX records						
			Please add t	these records at your DNS ho	ting provider, step-by-step	instructions			
			redirect new incoming email to your new email addresses, and email will no longer be delivered to your previous email service. After you change the MX records, if you want to access your old email through your new email account, you must migrate the old email messages. (It copy this table				your previous email		
			Phonty	Plost name	Points to address o	rvalue			
			CINAME records CINAM						