

Using the End User Quarantine Console

The End user Quarantine console of the Secure Mail Flow system allows you to view and manage your quarantined email messages.

Use the following web address for your region to access the End User Quarantine console:

<https://euq.hes.trendmicro.com>

1. To Register your account, follow the instructions given [here](http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/registering-your-acc.aspx) (<http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/registering-your-acc.aspx>) .
 2. The instructions to change your password are given [here](http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/changing-passwords.aspx) (<http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/changing-passwords.aspx>) .
 3. You can [manage your quarantine](http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/about-the-user-quara/managing-quarantined.aspx) (<http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/about-the-user-quara/managing-quarantined.aspx>) and [approve or block senders](http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/about-approved-sende.aspx) (<http://docs.trendmicro.com/en-us/enterprise/hosted-email-security-end-user-quarantine-user-guide/about-approved-sende.aspx>) using the console.
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