

Astra Chat app on iPhone

Configure a chat account on iOS device

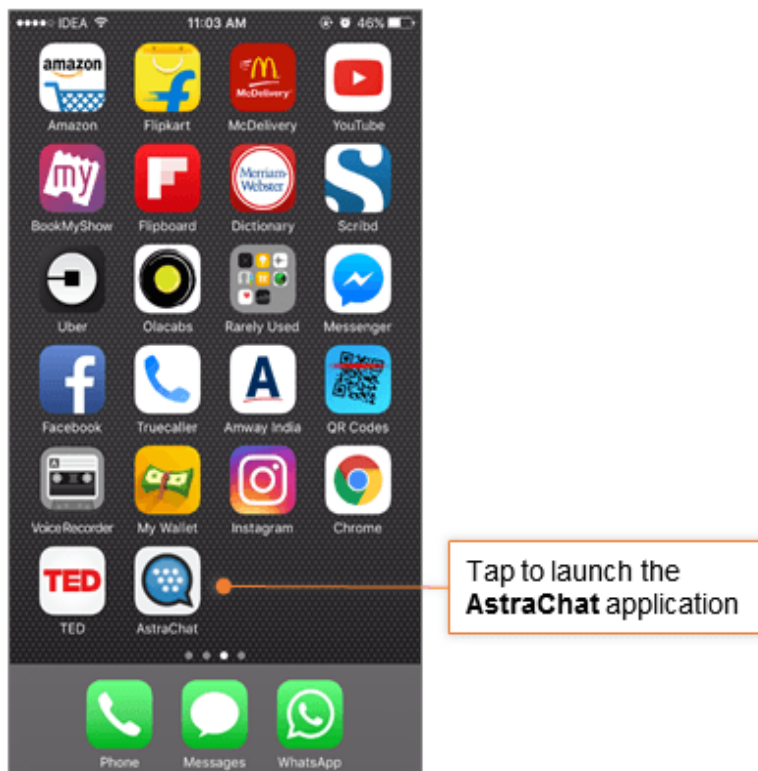
Configure a chat account on your device to keep in touch with your colleagues on the go. Follow the steps mentioned below to configure your account. Steps to configure a chat account in 3 simple steps

Step 1: Download and install the application

You need to install the [Astra Chat](https://itunes.apple.com/us/app/astrachat-direct-xmpp-voip/id923002139?mt=8) (<https://itunes.apple.com/us/app/astrachat-direct-xmpp-voip/id923002139?mt=8>) application from the App store on your mobile device.

Step 2: Go to the Add XMPP Account screen

- i. On the Home screen, tap Astra Chat icon.



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- ii. If this is your first XMPP account the **SETUP ACCOUNT** option displays on the screen. Tap the **SETUP ACCOUNT** option to navigate to the **Add XMPP Account** screen.



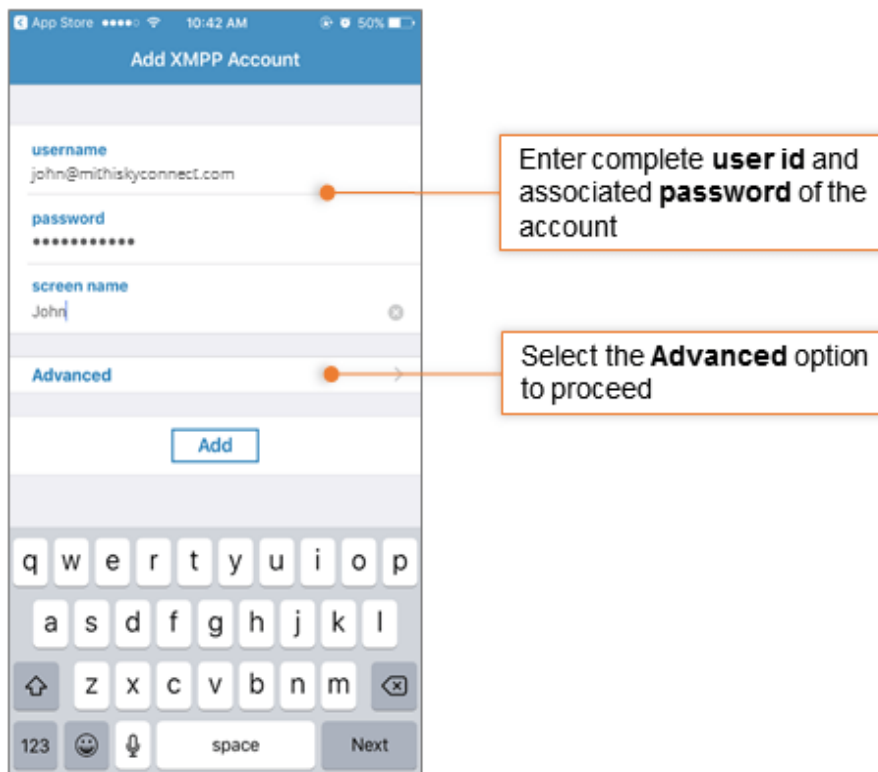
Step 3: Provide Account Information

- i. On the **Add XMPP Account** screen,
 - In the **username** box, enter your complete User ID.
 - In the **password** box, enter the password associated with your account.

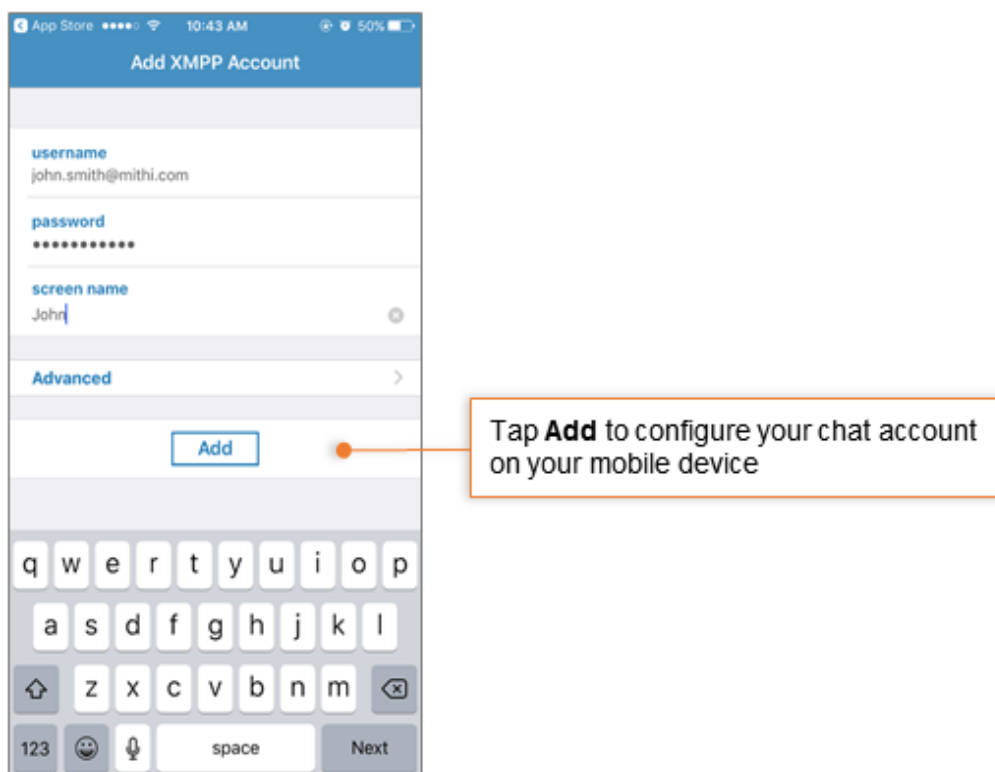
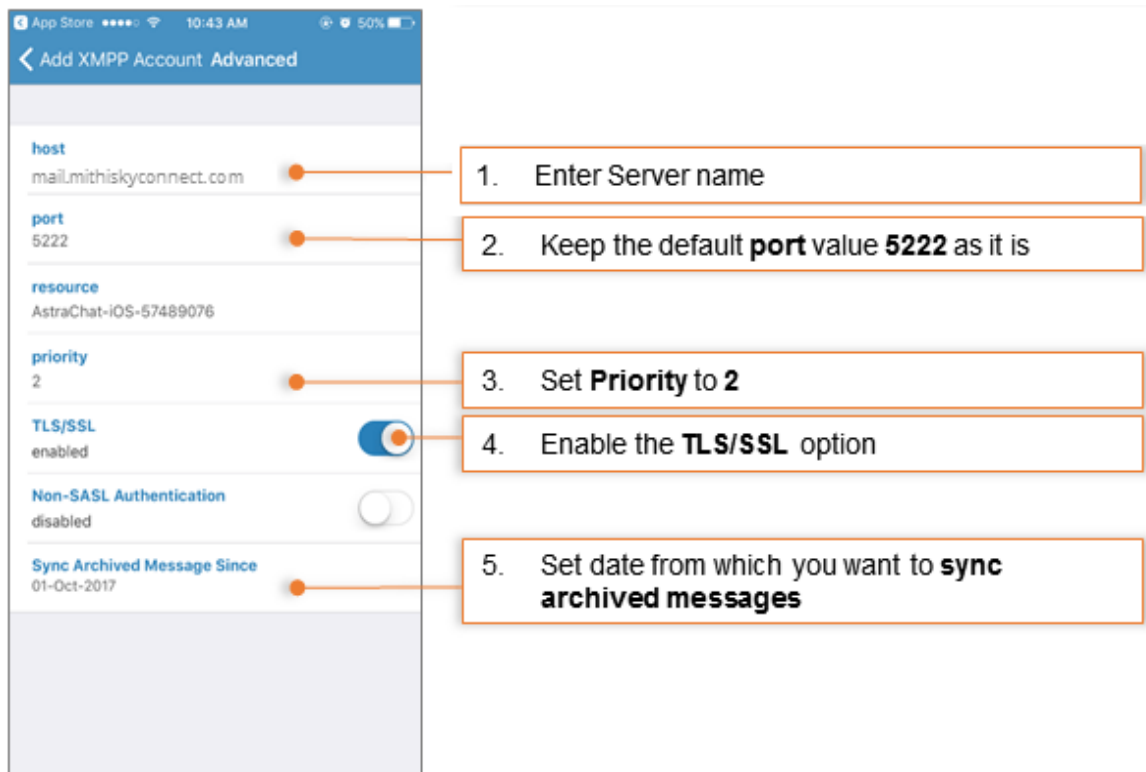
If you are using Mithi SkyConnect Trial account, provide user id and password which you have received in the Welcome Mail.

- In the **screen name** box, enter the name you wish to display on the chat screen.
- Tap the **Advanced** option to provide server and port details of the account.

TIP : If you change the password in the future, an authentication error will occur and application will fail to connect the server. So, if you change your account password, do not forget to update the same on your mobile device accounts.



- ii.
 - In the **Host** box, enter the server name of the SkyConnect server.
 - SkyConnect Trial Account user: Provide the server name as mail.mithiskyconnect.com
 - Other Domain User: Provide the server name in the format {domain}.mithiskyconnect.com Example: acmecorp.mithiskyconnect.com
 - Make sure the **Port** box value is 5222.
 - Set the **Priority** to 2.
 - Keep the **TLS/SSL** option enabled to establish secured connection on network.
 - Set the **date** from which you want to sync the archived messages on your device.
 - Navigate to the previous screen.
 - Tap the **Add** option to configure your XMPP chat account on your mobile device.



- iii. Application verifies the settings provided and configures the account on your mobile device. On successful configuration, application displays the roster on the screen.

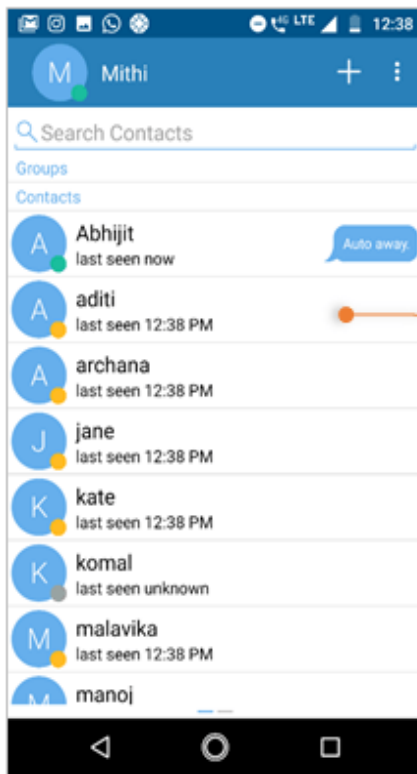


On successful account configuration, roster displays on the mobile screen

Manage your chat account on iOS device

Using the application

Using Astrachat you can exchange text messages with your colleagues on your domain. Tap the + sign to add new contact to the roster.

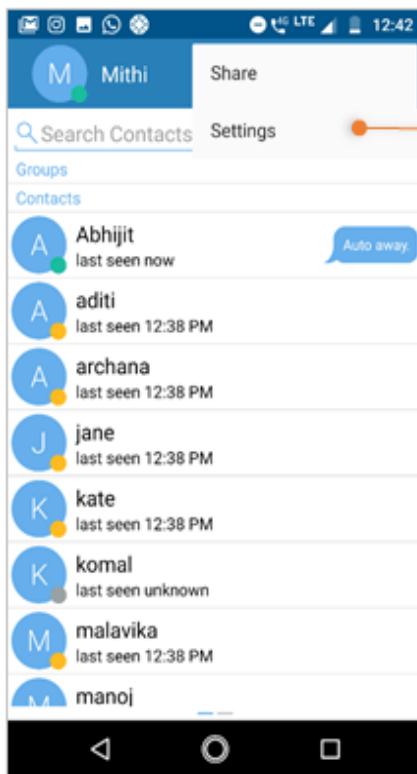


On successful account configuration, roster displays on the mobile screen

Deleting an account

To remove the account configured in the Astra Chat application:

- Tap the **Settings** icon in the bottom of the screen.



Tap **Settings**

- Tap the **Clear all accounts** option
- Tap the **Remove all accounts** option
- Tap **yes** to confirm the deletion.

