

# Tracking mail flow using the logs

You can trace mail in the Secure mail flow console as follows

1. Login to the Console
2. Select the **Mail Tracking** option from the **Logs** tab.
3. In the left pane, select the time range for the search. Even though the system maintains logs for the last 30 days, you can query for only 7 continuous days or less in a single query.
4. Select the **Direction** of the mail flow, **Sender**, **Recipients** and/or **Subject**.
5. The search results are visible in the right pane and are classified as **Blocked Traffic**, **Accepted Traffic** and **Unresolved Traffic**.
6. **Blocked Traffic** will show all the attempts to send mail from sources who were blocked by the IP reputation based filtering checks.
7. The **Accepted traffic** includes mail which were accepted for processing and can be quarantined as spam or delivered to the mail server.

8. The **Unresolved Traffic** tab shows mail that cannot be uniquely identified.

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