

Securing a Vaultastic domain (Moved to KnowledgeBase HelpDesk)

How do I secure the Vaultastic accounts

The Vaultastic admin can control the following

1. The [access to the Vaultastic accounts](https://docs.mithi.com/home/how-to-manage-users-access-to-their-vaultastic-accounts-and-other-features) (https://docs.mithi.com/home/how-to-manage-users-access-to-their-vaultastic-accounts-and-other-features)
2. The ability to [download or export mail from the self service portal](https://docs.mithi.com/home/how-to-manage-users-access-to-their-vaultastic-accounts-and-other-features#manage-users-access-to-reply-forward-export-actions) (https://docs.mithi.com/home/how-to-manage-users-access-to-their-vaultastic-accounts-and-other-features#manage-users-access-to-reply-forward-export-actions)
3. The [access to the eDiscovery data](https://docs.mithi.com/home/how-to-allow-users-to-see-mail-from-other-accounts-in-the-ediscovery-view) (https://docs.mithi.com/home/how-to-allow-users-to-see-mail-from-other-accounts-in-the-ediscovery-view)

Mails once archived in Vaultastic can only be automatically deleted according to the [retention policy](https://vaultastic.mithi.com/email-archiving-plans) (https://vaultastic.mithi.com/email-archiving-plans) selected. Neither the end users, nor the admins can delete mails.

User accounts in Vaultastic can be deleted only by users having the senior admin role.
