Vaultastic limits (Moved to KnowledgeBase HelpDesk)

What is the lifetime/mail retention period of my mails on Vaultastic?

Lifetime is a property, which determines for how long mails are stored in the archive.

For example, if the lifetime is 1 year, then mail archived today will automatically be deleted from the enterprise vault account after a year.

A lifetime forever means that the mail will never be deleted. Each Vaultasticsubscription plan (https://vaultastic.mithi.com/email-archiving-plans) provides a different lifetime to suit different purposes of the archive

What is the lifetime of the download link of the exported mail?

The link to download the export (https://docs.mithi.com/home/how-to-use-the-archive-view-to-search-for-reply-forward-or-download-a-mail#7-export-mail)ed mail will expire in 7 days from the date of creation.