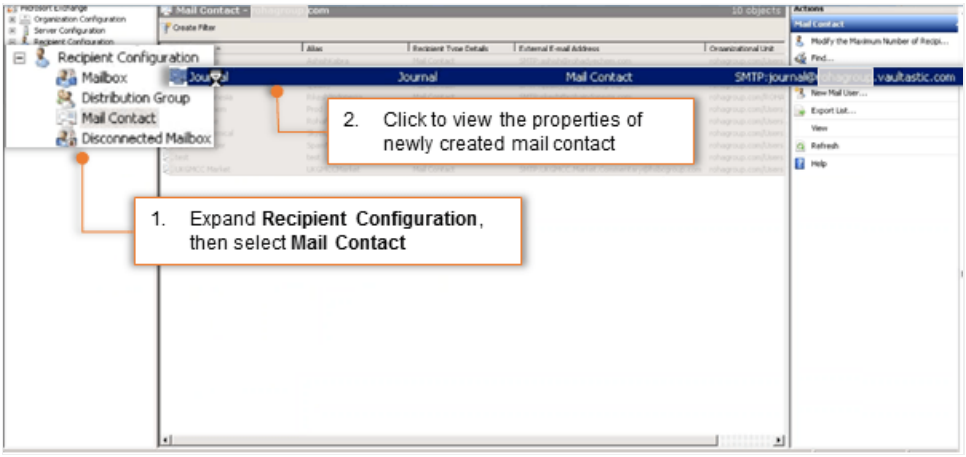
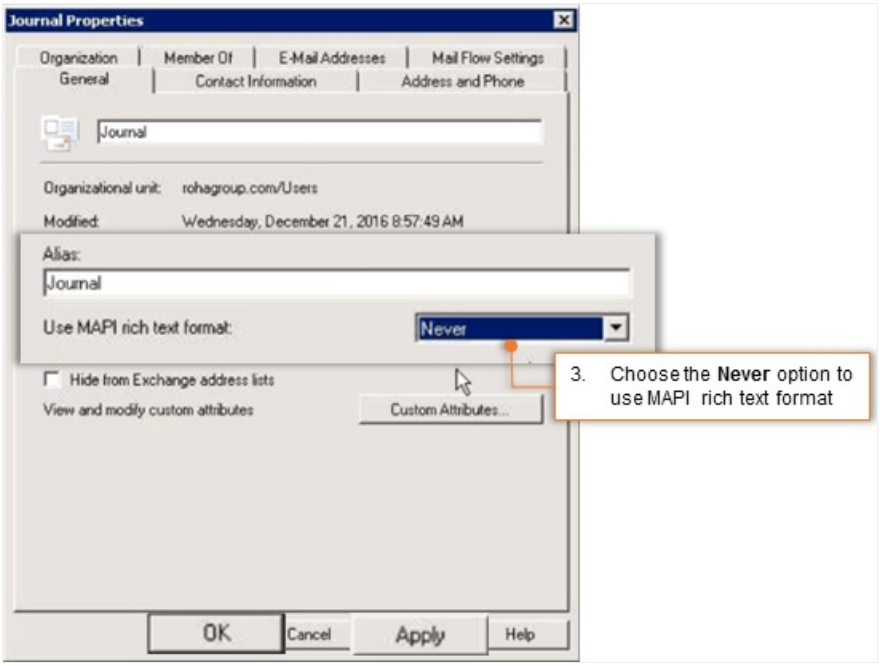
Step 3: Configure Message Format Settings

1. On the left pane of the **Exchange Management Console**, expand **Recipient Configuration**, then select **Mail Contact**.

2. In the result pane, select the **Mail contact** and on the right-click menu, click **Properties**.



3. On the **General** tab, from the **Use MAPI rich text format** list, select **Never**.
4. With this setting, journal reports are sent in MIME rather than S/TNEF.